



# 10-YEAR LIMITED WARRANTY

**Proceed with one of the following methods to complete warranty registration:**

- **Option 1** - Register warranty through the ErgoSportive app.
- **Option 2** - Register warranty through the ErgoSportive website : <https://www.ergosportive.com/pages/warranty-registration>
- **Option 3** - Fill out and mail in the bottom portion of this warranty.

### 2-Year Hassle Free Warranty

Your adjustable base is warranted by the manufacturer against defects in materials or workmanship for a period of two years from the date of purchase to the original Purchaser. During such time, the manufacturer will repair or replace, at no cost to the original Purchaser, any warranted part(s)\* found to be defective by the manufacturer, in its sole discretion. This includes all pre-authorized labor and transportation costs incurred with the repair or replacement of any part found to be defective. This warranty does not apply to floor models.

### 5-Year Warranty on Parts

During year 3 through 5 from the original purchase date, the manufacturer will replace any part on the adjustable base found to be defective by the manufacturer, to the original purchaser. The manufacturer’s liability is limited to the replacement of the defective electrical/mechanical part(s)\* ONLY, with the purchaser responsible for all service, installation, and transportation cost of said part(s). This warranty does not apply to floor models.

### 10-Year Limited Warranty

The manufacturer extends a 10-year warranty from the original purchase date on mechanical base parts found to be defective on a limited basis for any defect in the workmanship or the materials in such mechanical base parts. For purposes of this 10-year warranty, it specifically excludes the cover, shroud, platform, legs, actuator

lift motors\*, massage motors\*, control box\*, remote controls\*, power supply\*, and all power supply cords\*. The purchaser shall pay 1/5 of the current MSRP of the replacement part, or the entire adjustable base if deemed irreparable at the sole discretion of the manufacturer, multiplied by the number of years after the fifth year from the original purchase date. The manufacturer’s liability shall be limited to the replacement of the defective part(s) ONLY with the purchaser responsible for all service, installation and freight costs for said part. This warranty does not apply to floor models.

### 1-Year Floor Model Warranty

Your adjustable base floor model is warranted against defects in the electronics for a period of one year from the date of purchase to the original Purchaser. During the first year, the manufacturer will replace at no cost to the original Purchaser, any defective electronic part(s). The manufacturer’s liability is limited to the replacement for the defective electronic part(s) ONLY, with the Purchaser responsible for all service, installation and transportation cost of said part(s).

**For warranty claims, call Customer Service  
1-888-920-0786**

P.O. Box 8330 Goleta, CA 93118  
[dawnhouseliving.com](http://dawnhouseliving.com)

Name \_\_\_\_\_

Phone \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Purchase date \_\_\_\_\_

Retail Store \_\_\_\_\_

Bed Serial Number \_\_\_\_\_

Email Address \_\_\_\_\_



To register your 10-Year limited warranty via **mail**, send this portion and a copy of your proof of purchase (invoice or sales receipt) to:

**Ergomotion Warranty Services P.O. Box 8330 Goleta, CA 93118**

## ADDITIONAL TERMS & CONDITIONS

Warranty does not include reimbursement for inconvenience, removal, part(s) installation, bed set up, loss of use, shipping or any other costs or expenses not expressly covered in this warranty. This warranty does not apply:

- A. To the damage resulting from misuse or abuse caused by the Purchaser.
- B. To the damage caused by repairs or parts replacement by an unauthorized person.
- C. To damage caused if the adjustable base has been mishandled (including during shipping), subjected to physical abuse or an improper power source, or damaged while not adhering to the Owner's Manual and this warranty.
- D. To damaged mattresses, bedding cables, electrical cords or accessories supplied by dealers.
- E. To modification of the adjustable base without prior written consent by Ergomotion®.
- F. To costs for unauthorized service calls for the purpose of educating the consumer about the adjustable base or locating proper functioning power outlets.
- G. If the recommended weight restrictions are exceeded.
- H. If used in any environment or a commercial setting which was not intended.

OTHER THAN AS EXPRESSLY SET OUT HEREIN, AND TO THE EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER ORAL OR WRITTEN WARRANTIES, REPRESENTATIONS, CONDITIONS OR PROMISES, WHETHER EXPRESS OR IMPLIED, AND WHETHER ARISING BY LAW, STATUTE, COURSE OF DEALING OR USAGE OF TRADE, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, QUALITY, DURABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT PERMITTED BY APPLICABLE LAWS, ANY IMPLIED WARRANTIES (IF APPLICABLE) ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL THE MANUFACTURER BE LIABLE FOR ANY SPECIAL, INCIDENTAL, PUNITIVE, EXEMPLARY, CONSEQUENTIAL, LIQUIDATED OR SIMILAR DAMAGES, WHETHER OR NOT FORESEEABLE.

Note: The exclusion directly above is inapplicable to consumers residing in Québec.

To the extent permitted by law, this warranty is not transferable and will automatically terminate if the original purchaser sells or otherwise disposes of the adjustable base.

This warranty gives the purchaser specific legal rights. Other rights, which vary from jurisdiction to jurisdiction, may exist. In addition, some jurisdictions do not allow (i) the exclusion of certain warranties, (ii) limitations on how long an implied warranty lasts and/or (iii) the exclusion or limitation of certain types of costs and/or damages, so the above limitations may not apply.

This warranty is only valid in The United States, Canada and Puerto Rico. For all other jurisdictions, this Limited Product Warranty is valid only in the jurisdictions where the Products are sold by an Ergomotion authorized reseller or agent and is valid to the extent permitted by the applicable laws of such jurisdictions.

### Working Weight Limits:

This product is not rated to support weights in excess of 850 pounds inclusive of the mattress and bedding.

The base will structurally support this weight, provided it is evenly distributed across the bed base. The adjustable base is not designed to support or lift this amount in the head or foot sections alone.

Exceeding this weight restriction could damage the bed and/or cause injury and will void the warranty.

**For warranty claims, contact Customer Service:  
support@ErgoSportive.com**

## If registering warranty by mail:

**Include proof of purchase (sales receipt) and this card and mail to:**

*Ergomotion Warranty Services*  
P.O. Box 8330  
Goleta, CA 93118

Web: [ergosportive.com](http://ergosportive.com)  
Phone: 1-888-920-0786